

## SERVICE BULLETIN

**Title:** Nimbus Scanning Application Update  
**Timeline:** Immediate to December 31, 2020  
**Subject:** Zebra Enterprise Browser Notification



CFS Nimbus scanning application requires the Zebra Enterprise Browser license to be installed on the Zebra scanning device. The following outlines what action needs to be taken to keep your scanning devices current and compatible to operate the application.

- **All MC9190 Scanners**

Scanners are compatible only with EB version 1.8 which was official retired by Zebra two years ago. Zebra has agreed to provide CFS special limited access to continue to purchase the required EB 1.9 licenses until December 31, 2020.

MC9190 Scanners that have not yet upgraded from Telnet scanning to Nimbus OR purchased EB v 1.8 will only be able to operate until December 31, 2020. After that date the only option will be to purchase a new scanner.

December 31, 2020 is also the “End of Repair” date for the MC9190 scanners. Zebra will officially end all hardware support of these devices after this date.

- **MC9190 and MC9200 scanners purchased prior to September 2016**

Starting in September 2016, the Enterprise Browser was pre-installed on all new Zebra MC9200 scanners purchased from CFS. All MC9190 and MC9200 scanners purchased prior to will not have the Enterprise Browser installed. These guns will need an Enterprise Browser license purchased in order to upgrade to the CFS Nimbus application.

- **All MC9200 and MC9300 Scanners**

Scanners require EB v 2.0. This version must specifically be ordered for the Android or Windows version which are different versions of the license. These licenses can be purchased through CFS.

- **Scanners purchased from a third party supplier**

These devices do not have the Enterprise Browser installed and will require an Enterprise Browser license to be purchased in order to upgrade to the CFS Nimbus application.

**Zebra Buy-Back Program:** All customers with MC9190 and MC9200 devices are eligible to participate in Zebra’s Device Buy- Back Program. This program disposes of your older devices responsibly allowing Zebra to reuse or recycle your previously owned devices, while also offering potential for buy-back money to put towards upgrading to newer models. For a Zebra buyback proposal contact [www.zebra.com/buyback](http://www.zebra.com/buyback).

If you have questions regarding your current Zebra scanning device or upgrade path please contact your CFS project manager. We will be glad to assist you.